

## Company policy

**NBK Keramik GmbH**  
**Reeser Str. 235**  
**46446 Emmerich am Rhein**  
**Germany**

Throughout our history, NBK'S philosophy has remained the same: "progress through diversity."

Key to our success is our passion and dedication to research and development, which has made NBK the leading terracotta facade company on the market today. Cooperation is at the heart of our company philosophy: cooperation with architects to realize their visions through material innovations, design collaborations, the development of new forms, technologies and methods of architectural design. We are thankful for a longstanding company culture that attracts and retains talented, committed and entrepreneurial employees and provides them with challenging opportunities for development.

### **The company policy applies to all departments and employees of NBK.**

By integrating the fields of "quality, environmental protection, energy efficiency and security" into the company objectives, we are ensuring that our company will stay competitive for the long term and are thus significantly supporting sustainable growth.

### **We are certified to:**

- ⇒ ISO 14001 (environmental management systems)
- ⇒ ISO 50001 (energy management systems)
- ⇒ EN 1090 (steel structures)
- ⇒ ISO 14025 and EN 15804 (environmental product declaration)

### **The following principles form the basis of our management policy:**

#### **Customer orientation:**

All activities are focused on the customer. We therefore offer permanent contact persons with specialist expertise. Our customers deserve the highest quality and forward-looking services.

## Company policy

**NBK Keramik GmbH**  
**Reeser Str. 235**  
**46446 Emmerich am Rhein**  
**Germany**

### Cooperation with suppliers:

Suppliers' cooperation in the value creation process is a major factor for the quality of our products.

The minimization of harmful effects on the environment and of increased energy use and compliance with occupational health and safety standards also play a key role. We achieve this with long-term, trusting and cooperative partnership.

### Employees:

We can only manufacture high-quality products if our employees are motivated. With regular consultation, training and education, employees' awareness is raised at all levels so that they can act in a competent and responsible manner. All managers perform their management duties and fulfil their role model function conscientiously and support employees with regard to continuous improvement.

### Regulations and other requirements:

Compliance with all legal obligations, local requirements, relevant standards and agreements with authorities and business partners is a matter of course for us.

### Continuous improvement:

The objective is to continuously improve the quality of our products, environmental protection, energy efficiency, occupational safety and plant safety in our company. Compliance with regulatory requirements is ensured by the regular definition of targets and measures, meetings, system audits and management reviews.

  
Signature of Company Management: June 4, 2019

  
Emmerich, [date]